

# QUARTERLY NEWSLETTER January, February, March #73









### **ABOUT HOTLINE**

Hotline provides growing support, high quality social services depending on their needs and advocates for those affected by the conflict and the other vulnerable groups.

### FOLLOWING IS PROVIDED

Health Programs;
Social Services;
Accommodation and one-time assistance.
Legal services and consultation;
Psychologist consultation.

## HOTLINE OPERATES

Monday through Friday

10:00 - 18:00

In case someone calls in nonworking hours, it will be saved and the operators will return the call.

### MORE THAN 200 PEOPLE WERE ALREADY SUPPORTED!



Starting from January 18, certificate training course aimed for 10 days in Samegrelo at elevating the skills and expertise of our nurses and caregivers.



### **COURSE COVERED:**



- Theoretical aspects of care, and its standards, 6-Step care model.
  - Effective communication while caregiving;
- Emphasis on professional ethics;
- Human rights awareness and commitment to service quality.
  - Multidisciplinary teamwork.
  - First aid essentials.
- Adapting care strategies to diverse situations.
  - Fostering independence;
- Specialized care for persons with disabilities.
  - Comprehensive care planning and assessment.



### OPEN COMPETITION "LEAVE NO ONE BEHIND"







Focus group research has been conducted and 118 people were involved into the processes. Participation was inclusive, members from diverse, vulnerable communities, social service organizations, and representatives from local self-governments were present. The primary objective was to evaluate the status of socially vulnerable populations, their needs, and the adequacy of social services across 10 municipalities in Georgia, including Tskaltubo, Khoni, Ambrolauri, Gori, Kareli, Mtskheta, Tetritskaro, Zugdidi, Chorotsku, and Gali.

## SESSIONS WITH THE MEMBERS OF THE GENDER EQUALITY COUNCIL OF THE KHONI MUNICIPALITY

The meetings were crucial and the direct involvement of SMP and Gender Equality Council members ensured a holistic and effective development plan for the inclusive groups.

Sessions were organized by CHCA with the help of City Hall of Khoni and the support of EUD.





#### RECONSTRUCTION FOR IDPS

Infrastructure Reconstruction in Kheti for IDPs, that commenced in December, are still in progress. A total of 1500 IDPs are set to benefit from the enhanced infrastructure across 21 collective centers.

This renovation is crucial not only for improving living conditions, but also addresses challenges faced by nearby institutions like the kindergarten.

#### PLATFORM OF MEDICAL PROJECTS MEETING

On March 15-17, CHCA attended the #6 meeting of the "Platform of Medical Projects", which was established with the support of EU/UNDP (EU4Dialogue) and by the decision of the joint session of the Committee on Health Protection and Social Affairs of the Parliament of Georgia and the Temporary Commission on Restoration of Territorial Integrity and De-occupation.

At the meeting, challenges in the process of providing health and social services were summarized, and government organizations were given recommendations on ways to solve them.





### "CHEMI MORDU" VOLUNTEERS

For 5 months, 5 volunteers from "Mestumre" will brighten up the daily lives of the elderly.











### THANK YOU FOR YOUR SUPPORT

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Zugdidi

Gori







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